



Causas y Recomendaciones de qué hacer cuando no obtiene un secado adecuado

Reasons for not having a fine drying process are usually found beyond the product operating, as long as there is not any clear evidence of a product flaw. Most of times, reasons can be explained by external elements such as an unappropriated use of the device (settings) or of related washing products (tablets and/or soap)

Before contacting Customer Service, dismiss any non-existing flaw on the device, as it would mean labour and transport costs wouldn't be covered by the guarantee. Further below you can find main reasons causing an inadequate drying, as well as recommendations to get a fine drying:

CAUSE

RECOMMENDATION

■ **Hard waters:** In some places, mainly coastal, the amount of lime in water is quite high, which makes difficult to obtain a fine drying

■ Adjust dishwasher salt and rinse aid, following the **user's manual instructions**.

Additionally the installation of a water softener in the water intake, shall improve substantially the outcome.

■ **Pre washing using soap:** A manual dish prewashed should be done only with water, as if soap is used some leftovers may trespass into the dish and affect a fine drying.

■ **Avoid soap** on manual prewashing, using only water.

■ **Colocación vajilla en las cestas:** una incorrecta colocación de la vajilla en las cestas puede provocar que el lavado y el secado sea deficiente.

■ Follow the instructions and tips on loading procedures **shown in the user's manual**.

■ **Loading the dishwashing rack:** Should the dish be eventually loaded incorrectly in the appropriated racks, washing and drying programs may result deficient.

■ Always use rinse filling in full its deposit and checking frequently that it contains liquid enough to achieve the desired finish.

Use well known quality rinse brands and **avoid the use of own brand labels**.

Adjust rinse consume: by setting to the desired level as shown in the user's manual. By doing this the water leftover inside the device is reduced boosting the drying process.

■ **Plastic containers:** Many of these are composed by hydrophobic materials, being very susceptible to condensation and traces of water, very difficult to dry out in full. **Should the drying problem occur only with this type of containers, there is no problem or technical issue with the dishwasher machine.**

■ **Dishes are not dry:**

1 Dishes not place properly.

2 Dishes removed too early.

3 Unapropriate program selected.

4 Low quality coat cutlery use.

■ Load the dishwasher following instructions in the Manual.

■ Do not empty the dishwasher right after finish. open the door slightly allowing steam out. Remove dishes when the inside temperature is safe. Remove first lower basket to avoid water dropping from upper basket.

■ Using a short program, washing temperature is lower, reducing washing efficiency. Select a long washing program.

Water drain is more difficult with these objects. Cutlery or dishes this type are not appropriate to use the dishwasher.

To achieve a fine result, use the **ExtraDry program**.



To make a more complete dry. (Can only be used on Intensive, Normal, ECO, Cristal and 90 min programs).